



User Manual for WAFS - 104
Thermal Mass Flow Sensor

Compressed Air Energy Saving Solutions

Smart Measurement Technology That You Can Trust



For More Info
SCAN HERE

About Us

At WiseAir Technologies, our mission is to empower industries with innovative and advanced measurement solutions for compressed air and gases. With over 20 years of expertise in the field of compressed air management, we have developed smart, reliable, and state-of-the-art products that are both accurate and easy to use. Our focus is on incorporating cutting-edge technologies like M2M communication and the Industrial Internet of Things (IIoT) to bring increased automation, improved communication, and self-monitoring to industrial processes.

Our WA range of smart IIoT sensors can be easily integrated into existing manufacturing and energy management software to enhance data collection, exchange, and analysis for improved productivity and efficiency.

Our Network

Our Smart Sensors are Developed with Design and Technology Support from Our Partners Across North America, Europe and Asia. With Our Strong Network of Partners, we offer Seamless and Best-in-Class Service to Our Customers.



Artificial Intelligence and Machine Learning Software

Our software are programmed to analysis and self Diagnose the Measured Datas



Smart IIoT Sensors

For measurement of Flow, Power, Dew Point and Pressure



Product Experts

Product Specialists with Decades of Experience in Compressed Air Measurement and Management

Simplify Your Compressed Air Management With Our Smart Technology

Compressed Air Systems are Dynamic and Highly In-Efficient. Hence they Require Continuous Monitoring for Sustained Benefits. With Our WiseAir 4.0 Smart Sensors and M2M / AI Softwares Your Compressed Air System is Measured, Analysed and Improved Over Time.

With Our Seamless and Detailed Analytical Reports You Can Keep Track Of Your Compressed Air Systems Efficiency with Minimal Human Intervention.

Our Services

We Offer Free Assessment Services to Identify the HotSpots For Improvements and Develop Road Maps for Sustainable Results. Our Product Specialists Can Also Offer You Customised Plans for Monitoring the Key Performance Factors Of Your Compressed Air System.

Connect with Our Expert Product Specialists to Learn How Your Factory Can Begin to Realize Energy and Cost Savings with Our Advanced Solutions.

Call Us

Asia : **+91 90477 78715**
Europe : **+45 36 99 04 22**

Email Us

Asia : **info@wiseair.asia**
Europe : **info@wiseair.asia**

Understand The True Costs Of Compressed Air

In a Compressor's Life Cycle More than 80 % of its Operating Costs is Spent Towards its Energy. Hence Monitoring and Managing Compressors at their Peak Energy Efficiency will give Significant Energy Savings.

Our Smart Sensors Can Provide Vital Informations Like Flow, Power, Dew Point and Pressure. When Our Sensors are Networked with Our AI Software Programs, All the Measured Datas are Analysed and Reported To You With Suggested Action Plans in Real Time.

Manage Your Compressed Air System Efficiently and Effortlessly With Our WiseAir Smart Sensors and AI Softwares.

Energy Costs



Capital Costs



Maintenance Costs



Index

1_ General Information	4
2_ About WAFS - 104 Thermal Mass Flow Sensor	5
3_ What's in the Box?	6
4_ Product Specifications	7
5_ Installation - Mechanical	8
6_ Installation - Electrical (Wiring)	14
7_ Configuring Settings	14
8_ Communication Settings	15
9_ Warranty	17
10_ Calibration	17
11_ Need Help	17
12_ Technical Support	17
13_ Commissioning Report	20

General Information

Please read this user manual in full and carefully observe the notes and instructions before and during installation, operation and maintenance. The manufacturer cannot be held liable for any damage which occurs as a result of non-observance or noncompliance with this user manual.

Should the device be tampered with in any manner other than a procedure which is described and specified in this manual, the warranty is cancelled and the manufacturer is exempt from liability. The device is designed exclusively for the described application.

This user manual should be read carefully by the technician / qualified personnel and the end user. Once you install, use or maintain this product, you accept that you have read, understood and complied with this manual. This manual should be kept with the Flow Meter and made available to relevant personnel as needed. WiseAir Endeavours to make changes to the content of this Manual, and tries to ensure Correctness and well stated, but is not responsible for Omissions or errors and the consequences caused thereby.

● Compressed Air Safety

- Any contact with quickly escaping air or bursting parts of the compressed air system can lead to serious injuries or even death.
- Do not exceed the maximum permitted pressure
- Only use pressure tight installation material.
- Avoid getting hit by escaping air or bursting parts.
- The system must be pressure-less during maintenance work.

● Installing the Flow Meter, Calibration & Maintenance

- The product must be installed properly and frequently calibrated, otherwise it may lead to the wrong measurement values, which can lead to wrong results.
- Always Observe the Direction of Flow When installing the Sensor. The
- Direction is Indicated on the Housing.
- Do Not Exceed the Maximum Operation Temperature at the Sensors Tip.
- Avoid Condensation on the Sensor Element as this will affect the accuracy enormously.
- Please observe national regulations before/during installation and operation.
- Do not disassemble the product.
- Always use a spanner to mount the product properly

● Electrical Safety

- Any contact with energized parts of the product, may lead to an electrical shock which can lead to serious injuries or even death. Consider all regulations for electrical installations.
- The system must be disconnected from any power supply during maintenance work.
- Any electrical work on the system is only allowed by authorised qualified personal.

● Using the Flow Meter

- Do not use this product in explosive areas.
- Do not exceed the permitted operating parameters.
- Any operation exceeding these parameters can lead to malfunctions and may lead to damage on the instrument or the system.
- Do not exceed or go below the permitted storage and operation temperature and pressure.
- This product should be maintained and calibrated frequently, at least every 2 years.

● Storage and Transportation

- Make sure that the transportation temperature of the sensor is between -10°C to 60 °C.
- Storage temperature of the sensor is between -10 °C to 50 °C and the humidity is <90%, no condensation.
- Avoid direct UV and solar radiation during storage.

About WAFS -104 Thermal Mass Flow Meter

● Importance of Flow Meters :

Flow meters are very popular for measuring compressed air systems. Depending on where they are installed, flow meters can tell you the compressor output, system consumption, peaks and troughs as well as average usage. When used well, flow monitoring can help keep your system under control and highlight any unusual activity in your system.

Different types of flow meters should be used depending on the specific location and purpose. However, when it comes to compressed air, flow meters such as vortex or orifice plates can create a pressure drop within the system, ultimately leading to increased operating cost of the entire plant. As such, vortex or orifice plate flow meters are not recommended for compressed air.

● Thermal Mass Flow Sensor :

- Thermal mass flow meter measures gas mass flow based on thermal diffusion theory and thermal principle of Newton. It has two RTDs as its sensor. One RTD is heated to T1 by a heating power rate of P, the other is not heated but to measure the medium temperature T2. So there is a temperature difference $TD = T1 - T2$. TD reach max when mass flow is 0. When the mass flow Q increases, the heat on T1 is taken away so the T1 decline and the TD become smaller. So there is a certain relationship between heating power rate P, difference of temperature TD and mass flow Q as below.

$$P/TD = K1 + K2 F(Q)^{K3}$$

- The K1, K2 and K3 in above equation is constant related to the character of medium. So the mass flow Q can be get through measuring the heating power rate P and difference of temperature TD. In actual application, there are two different methods, one is consistent current method and other one is consistent temperature method.

● Benefits

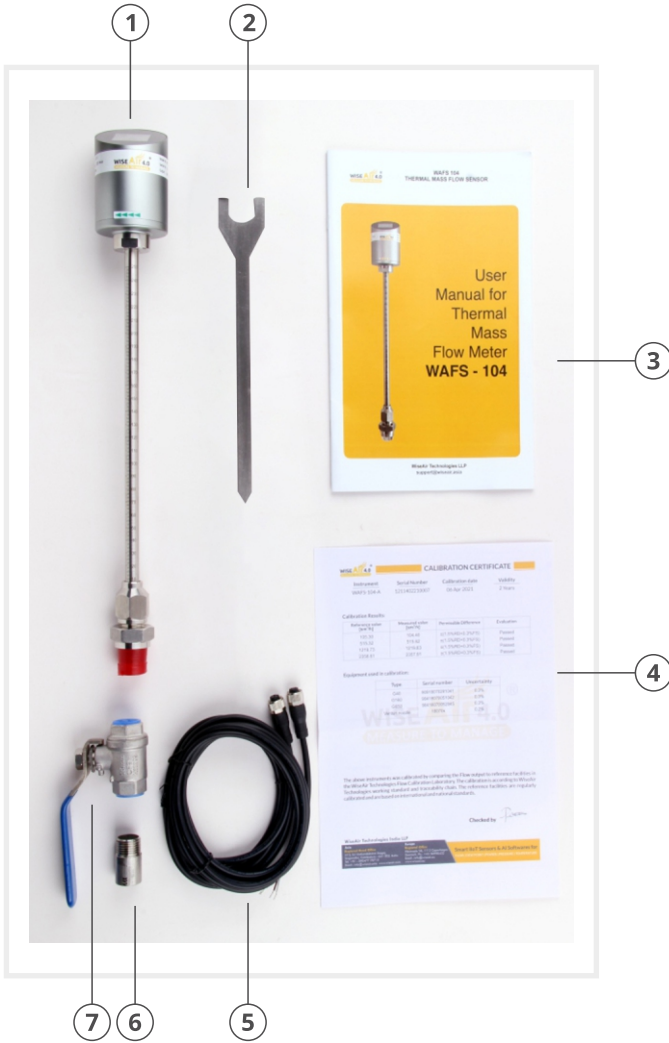
- Improves system efficiency
- Reduces system maintenance
- Reduces operating and energy costs
- Increases system understanding and operation
- Identifies changes in system performance
- Identifies non-productive air demand and leakage
- Identifies peak and average demand

● Key Features of thermal mass flow meter :

- Insertion type sensor.
- Independent of temperature and pressure change.
- Ultra wide 1:2500 turndown ratio, measurement range from 0.1 Nm/s to 250 Nm/s.
- 1.5" ultra wide viewing angle LCD capacitive touch.
- No moving parts, low pressure drop.
- Standard RS485 Modbus RTU interface and 4-20mA current/pulse output.

What's in the Box ?

- Each WAFS - 104 Flow Meter Unit comes with :



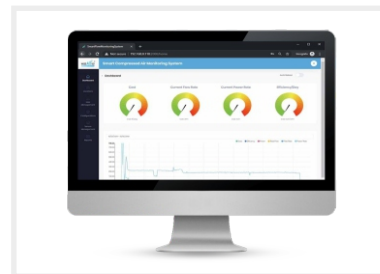
1. WAFS - 103 Flow Sensor
2. Connection Spanner
3. User Manual
4. Calibration Certificate
5. 2X6 Pin M12 Connector with 2 meter cable
6. Stainless Steel Nipple
7. Stainless Steel 1/2" Ball Valve

Optional Accessories

- The following accessories are available for WAFS - 104 Flow Meter. Talk to your local dealer for pricing and other accessories.



Y-type M12 connector for connecting multiple sensors simultaneously via RS485



Smart Data Acquisition and Monitoring Software

Product Specification

Measuring Range	
Flow Range	0(0.1) ... 250 Nm/s
Accuracy	±(1% reading + 0.3% Full Scale)
Sample Rate	Sample Rate
Reference Cond	20°C, 1 bar(a) - ISO 1217 (Programmable)
Communication Output	
Analog (Standard)	4...20 mA (Isolated) / Pulse Output
Digital (Standard)	RS485, MODBUS RTU Protocol
Connector	2 x 5 - pin M12, Female
Power Supply	
Input	18 to 30V / 5W
Display	
Display	1.5" LCD with Capacitive Touch Panel
Operating Environment	
Op. Temp	-30 ... +70 °C
Medium Temp	-40 ... 150 °C
Op. Pressure	WAFS - 104 : 0...5.0 MPa (>1.6 MPa need Installation Device) WAFS - 105 : 1.6 MPa (Option:4.0 MPa)
Others	
Process Conn	G1/2" (ISO 228-1)
EMC	According to IEC 61326-1

Flow Range

Pipe Size		Flow Range (Nm ³ /h)		
DN	ID(mm)	Min Flow (cfm)	Std. Range Max Flow (cfm)	High Range Max Flow (cfm)
20	20	0.06	79	166
25	25	0.12	124	260
32	32	0.18	204	425
40	40	0.29	319	666
50	50	0.41	499	1040
65	65	0.71	843	1757
80	80	1.06	1278	2662
100	100	1.65	1996	4160
125	125	2.59	3120	6499
150	150	3.77	4493	9360
200	200	6.65	7986	16639
250	250	10.42	12479	25999
300	300	14.95	17970	37439

Installation - Mechanical

Before installing the sensor, make sure it is rated for your system (refer to the “Specifications” section above). We suggest purging the pipeline before installation to prevent impurities from damaging the flow meter or blocking the pressure pipe.

WARNING!

- Incorrect installation can damage the sensor or cause it to work incorrectly.
- You need to maintain a minimum flow velocity of 5 Nm/S for the pitot tube to work correctly. Below this minimum velocity, the flow meter reading will be zero.

Step 1 - Find a Suitable Section of Horizontal Pipe:

The Sensor Must be Installed :

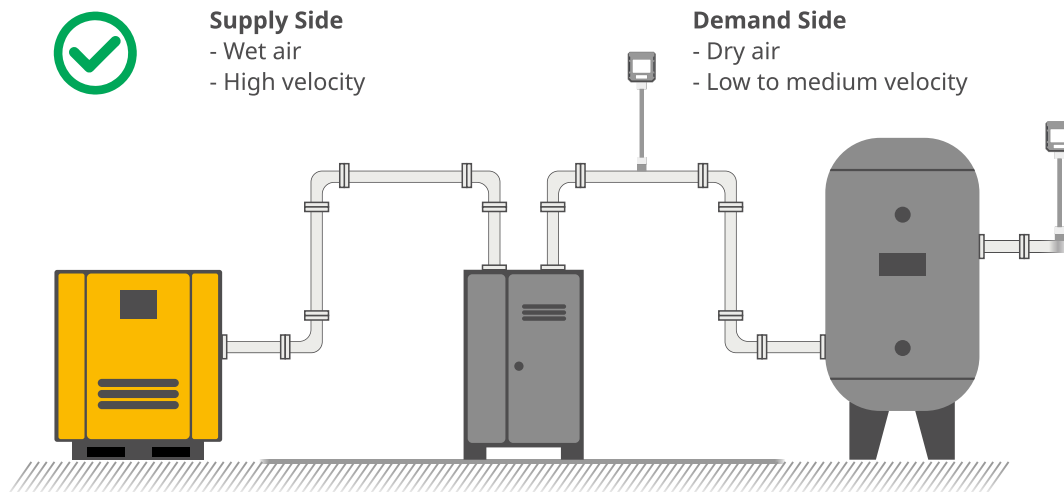
- on a horizontal pipe
- upright, at $90^\circ (\pm 15^\circ)$ to the pipe (ie vertically),
- away from bends, edges, seams, changes in pipe size and other obstructions (see Step 2 below)
- after the first filter or water separator (ie the sensor can not be installed directly on the outlet of the compressor)

Make sure the insertion location has enough room above the pipe to install the sensor. If installing the sensor outdoor, protection from sun and rain is necessary.

Install Vertically To Pipe

- The sensor must be installed upright, at $90^\circ \pm 15^\circ$ (ie within 75° to 105° of vertical). Installing the sensor at an angle can result in water accumulating in the shaft or head of the sensor. This can damage the sensor and void the warranty.

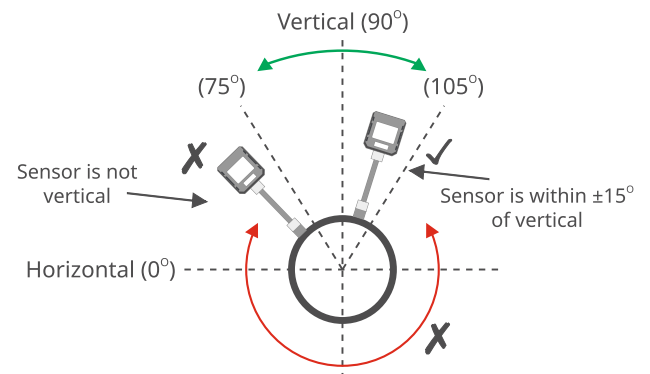
Correct Installation



Installing the Pitot Tube Flow Meter on the Compressor Outlet

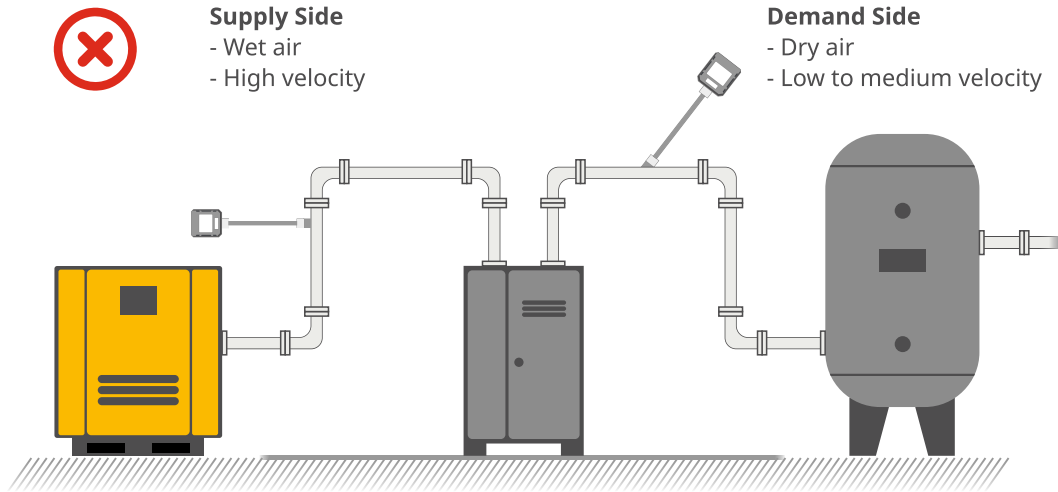
- **Non-Condensing gases** - The pitot tube can be installed on the outlet of compressors
- **Condensing gases** - The pitot tube can not be installed directly on the outlet of compressors.

If you want to install the pitot tube near the outlet of a compressor, a water separator or filter is required to reduce the condensed liquid in the gas.



Incorrect Installation

- Do NOT install the sensor on a vertical pipe, upside down or at an angle, as shown below.
- Do NOT let water get into the shaft or head of the sensor as this can damage the sensor or result in incorrect readings.



Step 2 - Choose Insertion location away from obstacles

- To achieve and maintain the accuracy stated in the technical data, the sensor must be inserted vertically, on a straight horizontal pipe section away from bends, edges, seams, curve, changes in pipe size, control valves, etc. The sensor cannot be installed directly on the outlet of the compressor.
- For best results, choose a long, absolutely straight, horizontal section of pipe that is free of obstructions. Pipe obstructions (eg bends, edges, seams, curve, changes in pipe size, control valves, etc) change the velocity of compressed air / asses and/or create turbulence near the obstruction. Placing the sensor too close to the obstruction will result in inaccurate readings.
- Make sure that the insertion location has enough straight pipe on either side of the sensor, as shown in the diagram on the next page.

WARNING!

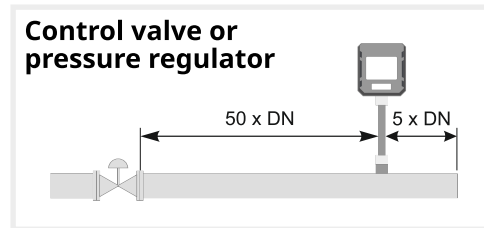
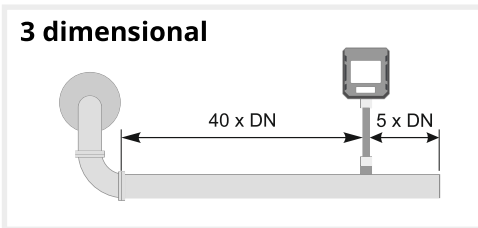
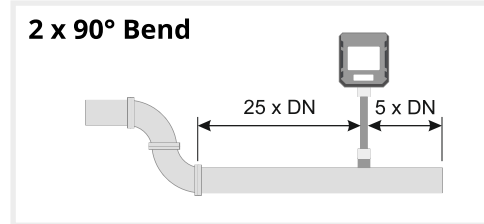
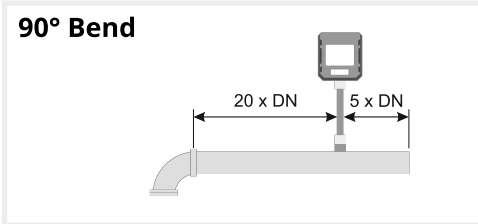
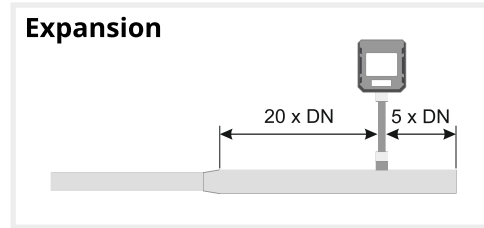
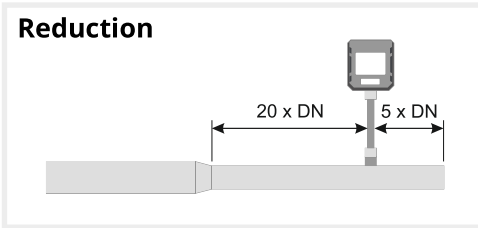
Inaccurate measurement may occur if the sensor is installed incorrectly

- Pay careful attention to the distance between the sensor's inlet and outlet sections and points of turbulence (eg bends, valves, etc)
- Obstructions can cause counter-flow turbulence as well as turbulence in the direction of the flow.
- The sensor is for indoor use only. If installed in an outdoor installation, the sensor must be protected from sun and rain.

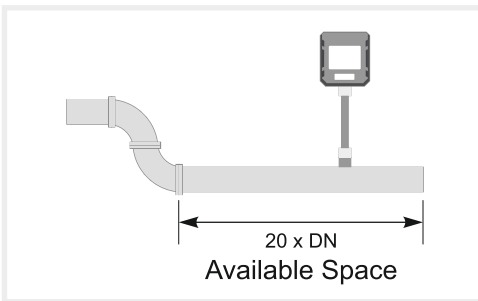
The figure below shows the minimum distances (in multiples of pipe diameters (DNs)) that the sensor must be installed away from bends, changes in pipe size and other obstructions.

- The inlet side of the sensor must be at least 20 to 50 times the pipe diameter way from the obstruction (depending on the type of obstruction — see figure below).
- The outlet side of the sensor must be at least 5 times the pipe diameter away from the obstruction.

● Correct Installation

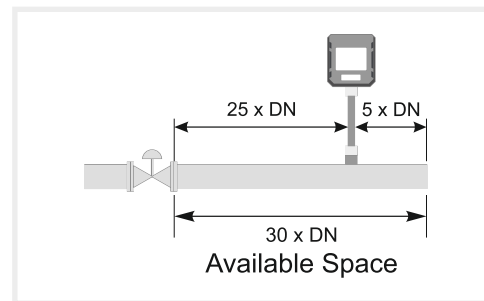


● Incorrect Installation



Need at least 30 DN (25 DN on the inlet side + 5 DN on the outlet side see picture 4 above) but only 20 DN is available

Need at least 50 DN on the inlet side (see picture 6 above) but only 25 DN is available



● Examples

● Example 1 - Installation near a bend

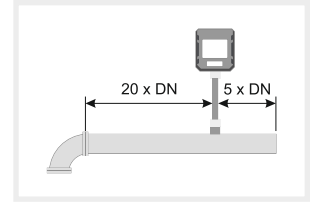
A flow sensor will be installed on a section of pipe, just after a bend (as shown in the diagram on the right). The pipe has a DN of 50 (ie, it's a 2 inch or 50 mm pipe).

Using the reference diagrams on page 10, the sensor installation is similar to diagram 3 (90° Bend or T-piece). Therefore, the sensor must be installed:

- On a straight section of pipe
- The Inlet side of the sensor must be at least 20 x DN away from the bend.
- The outlet side of the sensor must be at least 5 x DN away from any other obstruction.

For pipe with DN 50 (2" or 50 mm pipe), the sensor must be installed:

- Inlet side: $20 \times 2" = 40"$ (imperial) or $20 \times 50\text{mm} = 1,000\text{mm} = 1 \text{ meter}$ (metric) away from the bend.
- Outlet side: $5 \times 2" = 10"$ (imperial) or $5 \times 50\text{mm} = 250\text{mm}$ (metric) from any other obstruction



● Example 2 - Installation near a S bend and a Control Valve

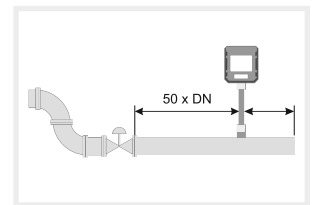
A flow sensor will be installed on a section of pipe, just after a S-bend and a control valve (as shown in the diagram on the right). The pipe has a DN of 50 (ie, it's a 2 inch or 50 mm pipe).

Using the reference diagrams on page 10, the sensor installation is combination of diagram 4 (2 x 90° Bend) and diagram 6 (Control Valve). Since the sensor is adjacent to the control valve, we will use those dimension. The sensor must be installed:

- On a straight section of pipe
- The Inlet side of the sensor must be at least 20 x DN away from the bend.
- The outlet side of the sensor must be at least 5 x DN away from any other obstruction.

For pipe with DN 50 (2" or 50 mm pipe), the sensor must be installed:

- Inlet side: $50 \times 2" = 100"$ (imperial) or $50 \times 50\text{mm} = 2,500\text{mm} = 2.5 \text{ meter}$ (metric) away from the bend.
- Outlet side: $5 \times 2" = 10"$ (imperial) or $5 \times 50\text{mm} = 250\text{mm}$ (metric) from any other obstruction



● Example 3 - Installation between a bend and an expansion

A flow sensor will be installed on a section of pipe between a bend and an expansion joint (as shown in the diagram on the right). This section of pipe is 1 meter long. The pipe has a DN of 50 (ie, it's a 2 inch or 50 mm pipe) and is being expanded to an 80 DN pipe (ie a 3" pipe).

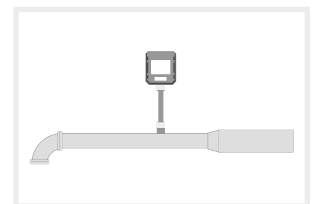
Using the reference diagrams on page 10, the sensor installation is similar to diagram 3. Therefore, the sensor must be installed:

- On a straight section of pipe
- The Inlet side of the sensor must be at least 20 x DN away from the bend.
- The outlet side of the sensor must be at least 5 x DN away from the expansion joint.

For pipe with DN 50 (2" or 50 mm pipe), the sensor must be installed:

- Inlet side: $20 \times 2" = 40"$ (imperial) or $20 \times 50\text{mm} = 1,000\text{mm} = 1 \text{ meter}$ (metric) away from the bend.
- Outlet side: $5 \times 2" = 10"$ (imperial) or $5 \times 50\text{mm} = 250\text{mm}$ (metric) from any other obstruction.

Therefore, the total length of pipe needs to be at least 50" long (40" on the inlet side + 10" on the outlet side) or 1.25m long (1 meter on the inlet side + 0.25 meters of the outlet side).

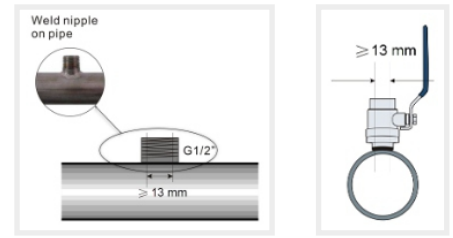


Since the pipe is only 1 meter long, and you need at least 1.25m of pipe to install the sensor, you **cannot** install the sensor at this location. If you do, you may end up with inaccurate data.

Step 3 - Fixing the Ball Valve on the Pipe:

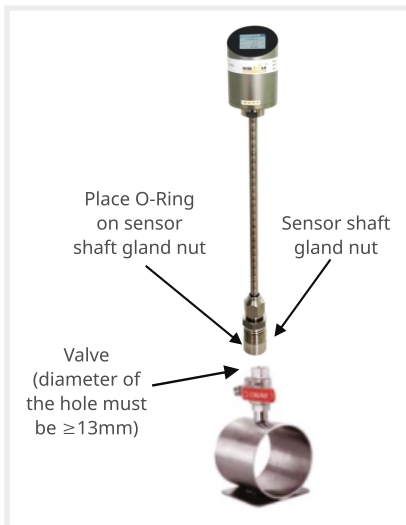
To install the sensor, you need a ball valve or a nozzle with the following specifications:

- The inner thread must be G 1/2"
- The diameter of the hole must be > 13mm, otherwise the shaft can not be inserted into the pipe.



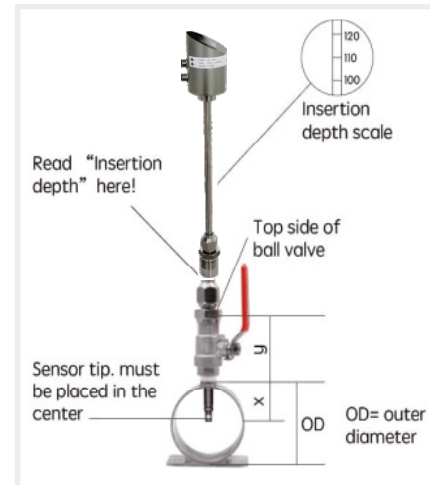
Step 4 - Insert Sensor and Align Tip With the Centre of the Pipe

- Place O-Ring on sensor shaft gland nut.
- Screw the sensor into the valve, then open the valve.



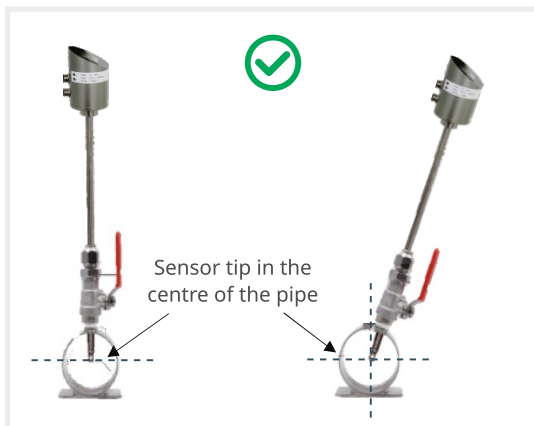
Step 5 - Insert Sensor and Align Tip With the Centre of the Pipe

- Use the depth scale on the sensor shaft to place the tip of the sensor in the middle of the pipe.
- Once the tip is in the centre of the pipe, tighten the gland nut to hold the sensor in place.
- The Insertion Depth = $x + y = \frac{OD}{2} + y$
 - OD = outer diameter of pipe
 - Y = ball valve height.



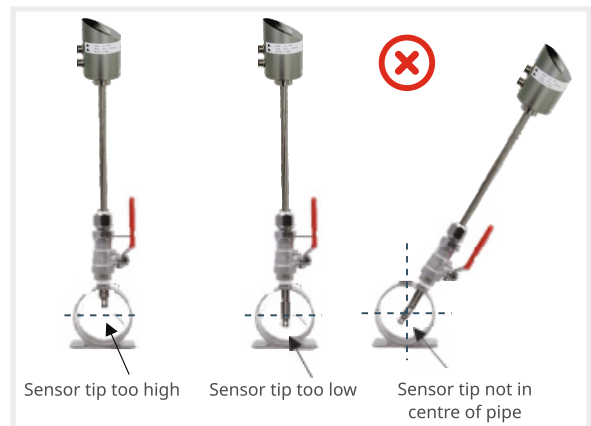
Correct Installation

The sensor tip must be in the center of the pipe / tube.



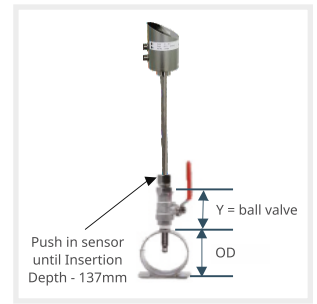
Incorrect Installation

Note : Inaccurate measurement may occur if the sensor is installed incorrectly.



● Example - Finding Centre of the Pipe / Tube

- The sensor is being installed in a cooper tube with a ON of 100. This equates to an outer diameter (OD) of 100mm. The ball valve is 87mm high.
- The Insertion Depth = $(OD/2) + y$ where y = height of the ball valve.
- Therefore, the Insertion Depth = $100\text{mm} / 2 + 87\text{mm} = 137\text{mm}$.
- Push the sensor shaft into the cooper tube until the "Insertion Depth"



● Step 6 - Align the Sensor With Direction of Flow

- The flow meter is not bidirectional. When installing and using the flow meter, please pay attention to the direction of air flow and the alignment of the sensor.
- The direction is flow is marked by 4 green arrows on the back of the sensor and underneath the sensor.

● Correct Installation

The Sensor is aligned in the same direction as the gas flow.



Sensor alignment



Direction of gas flow



● Incorrect Installation

Note : Inaccurate measurement may occur if the sensor is installed incorrectly.



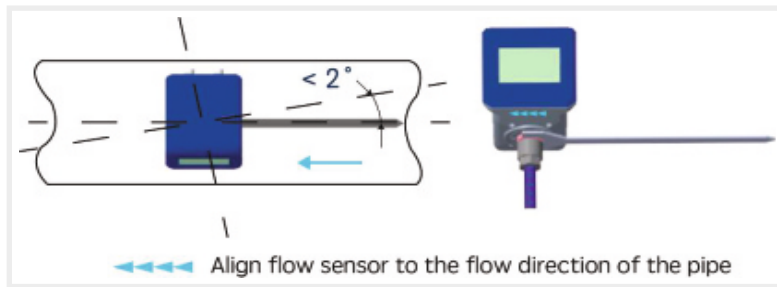
Sensor alignment



Direction of gas flow



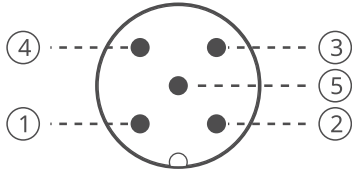
- Use the alignment tool to align the sensor with the pipe. Ensure the arrows on the sensor match the direction of flow.



Installation - Electrical (Wiring)

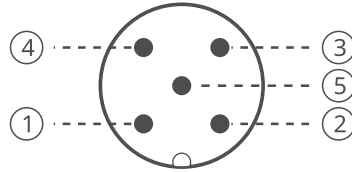
- The flow sensor is equipped with two M12 connector plugs - "A" and "B". Cables are connected to the sensor through the M12 connector plugs.
- Do not screw the M12 connector using force. Otherwise, it may damage the connection pins.

Connector A (Modbus)



Pin 1_ Modbus RTU Data +
Pin 2_ Modbus RTU Data -
Pin 3_ Not Used
Pin 4_ +18~30v DC
Pin 5_ 0v DC

Connector B (Analogue)



Pin 1_ 4~20mA +
Pin 2_ 4~20mA -
Pin 3_ Pulse
Pin 4_ Pulse
Pin 5_ Not Used




Configuring Settings


Interface



Unlock the screen

- The screen is set to automatically lock after 60 seconds. If the lock screen symbol  is present, press the symbol, hold and drag it to the right of the screen.
- You can change the timing for the lock screen in the "Screen Settings" menu (Settings > System Settings > Screen Setting)

Home Screen


Scroll left or right to other screens

- The home screen has three pages, as shown by the three dots (...) at the bottom of the screen. Move the screen left or right to move between screens.

The flow meter has a touch screen interface.

- Menu options
- Settings
- Data
- Locked screen icon




To navigate the interface:

- Scroll up and down to see other options
- Scroll left and right to see other screens
- Press an item to access that feature

Menu Options

When you press the Menu icon a pop up screen appears.

Press:

- The Home icon () to return to the home screen
- The Camera icon () to take a screen shot of that screen
- The Notepad icon () to access the Data Logging information

If you have a micro USB installed, press the USB icon to safely remove the USB.

Communication Settings

MENU	SUB MENU 1	SUB MENU 2	SUB MENU 3
Home	Flow, Consumption, Velocity, Temperature		
Settings	Pipe Diameter		
	Unit Setting	Flow unit	NM ³ /h, NM ³ /min, NM ³ /s, NI/min, NI/s, NCFM ,Kg/h, Kg/min, Kg/sec, SM ³ /hr, SM ³ /Min, SM ³ /sec, SI/min, SI/sec, SCHM
		Velocity unit	NM/s, Nft/s, SM/sec, SFT/sec
		Consumption unit	NM ³ , Nft ³ , Kg, SM ³ , SFT ³
	Normalization	Normalized Temperature	
		Normalized Pressure	
	RS 485 Setting	Baud Rate	1200, 2400, 4800, 9600, 14400, 19200, 38400, 56000, 57600, 115200
		Parity	None, Odd, Even
		Stop Bits	1, 2
		Response Delay	
		Device Address	
	Analog Setting	4-20 MA Channel	Flow, Velocity, Temperature
		4-20 MA Scaling Low	
		4-20 MA Scaling High	
		Pulse Output	
	System Setting	Brightness Setting	
		Screen Timeout	
		System Information	
	Advanced Setting	Gas Type	Air, Oxygen, Nitrogen, Hydrogen, Carbon dio.
		Velocity Offset Ratio	
Velocity Filter Grad.			
Consumption			
Change Password			
	Password <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		

● Default Modbus Settings

Settings can be changed to suit system requirement

Modbus Register				
Holding Register Address	Data Type	Byte Length	Description	Read / Write
0	Float_L	4	Flow	Read
2	Float_L	4	Velocity	Read
4	Double_L	8	Consumption	Read
8	Float	4	Temperature	Read

Default Modbus RTU (RS 485) Settings					
Address	Baud Rate	Frame / Parity / Stop Bit	Response Time	Response Delay	Frame Spacing
0	9600	8 / N / 1	1 Sec	0 ms	7 Character

Communication Configuration					
Holding Register	Address	Byte Length	Description	Default	Read / Write
51	50	2	Restart Device (write 1 to restart device)		Write
52	51	2	Device Address (1 ~ 247)	1	Read / Write
53	52	2	Baud Rate 12 - 1200 bps 24 - 2400 bps 48 - 4800 bps 96 - 9600 bps 144 - 14400 bps 192 - 19200 bps 384 - 38400 bps 560 - 56000 bps 576 - 57600 bps 1152 - 115200 bps	9600	Read / Write
54	53	2	Parity 0 - None 1 - Odd 2 - Even	0	Read / Write
55	54	2	Stop Bit 1 - 1 bit 2 - 2 bit	1	Read / Write
56	55	2	Response Time Out 0 ~ 255 ms; 1 ms/ step; Value range : 0 ~ 255	0	Read / Write

Warranty

WiseAir Technologies provides a 12-month warranty for all Flow Meters. The warranty covers material and workmanship under the stated operating conditions from the date of delivery. Please report any issues immediately and within the warranty time.

If faults occur during the warranty period WiseAir Technologies will repair or replace the defective unit, without charge for repair labor and material costs but there is a charge for other services such as labor to remove or reinstall the instrument, transport and Warranty repairs do not extend the period warranty.

The following damage is excluded from this warranty:

- Improper use and non-adherence to the user manual.
- Use of unsuitable accessories. External influences (e.g. damage caused by vibration, damage during transportation, excess heat or moisture).

The warranty is cancelled when one of the following situations occurs:

- The user opens the measurement instrument without a direct request written in this manual. Repairs or modifications are undertaken by third parties or unauthorized persons. The serial number has been changed, damaged or removed.

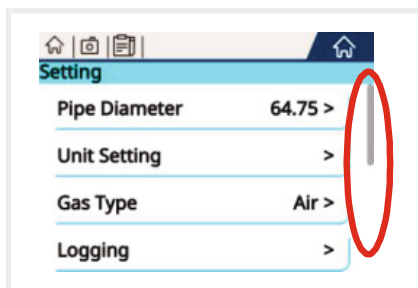
Technical Support

Questions :

- I can't see all menu items
- The touch screen doesn't work
- Help! My sensor is in the wrong language.
- My sensor isn't reading correctly
- How do I clean the sensor?

I Can't See all Menu Items

- On some menus, you will need to scroll up and down to see all items. This is indicated by a scroll bar on the right side of the screen.



Calibration

The sensor is calibrated before delivery. The calibration date is printed on the certificate which is shipped with the sensor.

Flow meters require calibration to remain accurate. The frequency of calibration depends greatly on the level of contamination within your system. By using insertion style flow meters wherever possible, you can install and remove them without the need for shutting the system down, virtually eliminating any lost production time caused by periodic maintenance.

We recommend you calibrate the sensor every 2 years. The calibration is excluded from the product warranty. For more information, please contact **WiseAir Technologies**.

Need Help ?

Contact your local dealer. Alternatively, contact **WiseAir Technologies**

Call Us

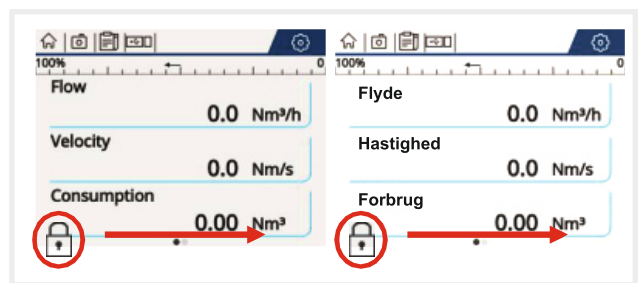
Asia : **+91 90477 78715**
 Europe : **+45 36 99 04 22**

Email Us

Asia : **info@wiseair.asia**
 Europe : **info@wiseair.asia**

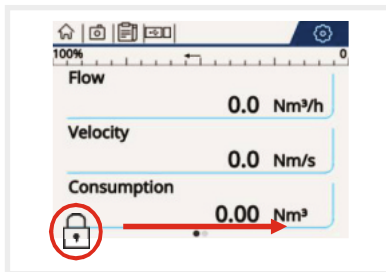
Help! My sensor is in wrong language

- If you need to change the language :
 - Step 1 - Unlock the Screen If the lock Screen symbol (🔒) is Present, press the symbol, hold and drag it to the right of the screen.
 - If the screen lock symbol is not present, skip this step.



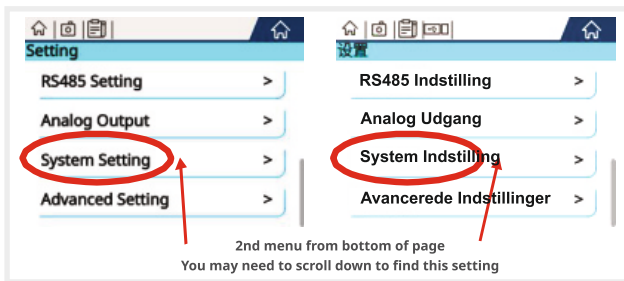
● **The Touch Screen Doesn't Work**

- If the touch screen doesn't work:
 - Clean the screen
 - Make sure the Screen Lock is off.
- If the lock screen symbol is present, press the symbol, hold and drag it to the right of the screen.
 - Use your finger to touch the screen.
 - The touch screen does not work if you use finger nails or pens.
 - Try pressing harder, or softer



● **Go to System Settings**

- Scroll to the bottom of the setting screen.
- Press the "System Setting" Menu 2nd menu from bottom

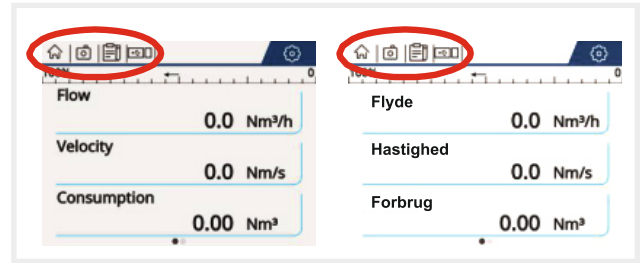


● **Select desired language**

- Press the Arrow button (←) to save your selection and return to the previous screen

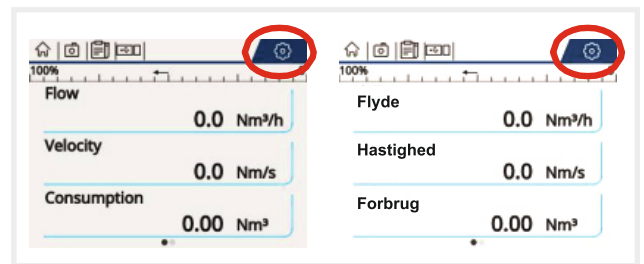
● **Go to the home page**

- Click on the Menu Icon on the top left of the screen, then click on the home icon 🏠



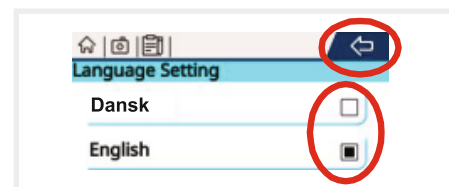
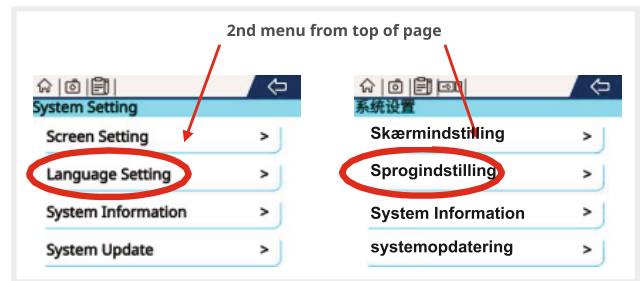
● **Go to Settings**

- Click on the Settings Icon ⚙️ on the top right of the home page.



● **Go to Language Settings**

- Scroll to the top of the system setting screen.
- Press the "Language Setting" Menu 2nd menu from top



● My Sensor Isn't Reading Correctly

● If your sensor is not reading the correct values, follow these steps.

1. Make sure the sensor is suitable for your system. Refer to the "Specifications" section for details.

2. Make sure the sensor is calibrated. Sensors should be calibrated every 2 years. Contact your local dealer or WiseAir Technologies for calibration.

3. Make sure the sensor tip is free of contamination.

4. Make sure the sensor is installed correctly. Refer to "Installation — Mechanical" for more information. The sensor should be installed vertically to the pipe, away from obstructions. Typical installation errors include:

- Installing sensor upside down or at an angle
- Installing sensor too close to bends and other obstructions
- Sensor tip is not in the center of the pipe, eg its too low or too high
- Installing sensor in the opposite direction to the gas flow
- Installing sensor directly on the outlet of the compressor
- Gas flow rate too low. Note: below 10 Nm/s the flow meter reading will be zero.

Please note: contamination on the sensor tip will affect calibration and accuracy of the sensor. Removal of the contamination may not fix the issue.

5. Make sure the sensor is wired correctly. Refer to "Installation — Electrical(Wiring)" section for more information.

6. Make sure the following sensors settings are correct:

- Inner Pipe diameter (not outer diameter)
- Unit of Measurement
- Gas Type
- Communication settings (RS485 or Analog) Refer to the "Setting Up the Flow Meter" and "Communication Settings" sections for more information.

7. If you have adjusted Normalization or Advance Settings, reset these to factory default.

● Normalization default setting: Temperature = 20°C and Pressure = 100 kPa.

8. Is your associated equipment compatible with the flow meter?

If you are still having problems, contact your local dealer or **WiseAir Technologies**.

How Do I Clean the Sensor?

- If you need to clean the sensor it is recommended to use a clean, dry cloth. For stubborn marks, use distilled water or isopropyl alcohol only.

Commissioning Report

About the Sensor

Part Number WAFS - 104			
Serial Number			
Installed by		Installed on (date)	
Calibration (Valid till)		Warrenty (Valid till)	

Installation

Step	Task	Yes	NA	No	Comments	Sign
1	Flow meter installed in correct location and orientation?					
2	Flow meter installed away from obstructions					
3	Sensor tip aligned with center of pipe					
4	Sensor aligned with direction of gas flow					
5	Electrical wiring checked					
6	Sensor setting configured for : inner pipe diameter unit of measurement gas type and communication				inner pipe Diameter : Gas Type : Unit of Measurement :	
7	Modbus settings ckecked					
8	Readings (flow, velocity, consumption & temperature) visible on display					

Initials of WISEAIR Representative

Initials of Customer

Understand Compressed Air System Dynamics with Our Advanced Measurement Solutions

Measure - Manage - Save - Sustain

Our Network



ASIA REGIONAL OFFICE

WISEAIR TECHNOLOGIES INDIA LLP

#12 Sri Venkatalakshmi Nagar,
Singanallur, Coimbatore - 641 005. India
Mob : +91 - 90477 78715
Email : info@wiseair.asia

CONTACT US

North America : info.usa@wiseair.eu
Europe : info@wiseair.eu
Middle East : info.uae@wiseair.eu
South Asia : info@wiseair.in
South East Asia : info@wiseair.asia



For More Info
SCAN HERE

follow us @ [wiseair.asia](https://www.wiseair.asia)

